

Employee Satisfaction Survey

(December 2009)



Some highlights of the most recent employee satisfaction survey are:

- 83% Employees felt involved in Agency decision making
- 85% Employees felt that AFCCS has effective communication processes and that they are well informed
- 88% Employees felt their accomplishments are recognized
- 90% felt that moral is good at AFCCS
- 88% of employees felt they are encouraged to express their opinions
- 90% of employees felt they are informed
- 90% of employees felt that policies and procedures are clear

Areas of Strength consistent with last year

- 95% of staff felt that teamwork and supportive working teams were beneficial to get the job done
- 81% of staff were satisfied with their current work arrangement (number of hours, shifts)
- 84% of staff felt they could balance personal, family, and work needs in their current job
- 97% of staff felt they understood how their work contributes to the success of the Agency
- 95% of staff felt they were motivated to do their best for the Agency
- 97% of staff felt that this is a good place to work
- 95% of staff felt that regular Job Performance Feedback is important

What are Our Strengths at AFCCS

A sampling of the words used to describe the strengths of AFCCS

- Staff talent
- Leadership and clear vision
- Being proactive instead of reactive to community change
- Adaptability
- Forward moving focus
- Supportive management team
- Strong and supportive leadership at the top
- Staff have a say in decisions and actions that impact them
- The way our agency advocates on the behalf of Early Childhood Educators
- Commitment to quality services in our community
- Dedicated and Caring employees
- Commitment to improvement and high quality
- Reputation