

1. ANDREW FLECK HOME CHILD CARE SERVICES ~ 2011 Provider Newsletter Survey

The Home Child Care team wants to get your feedback and ideas about our current Newsletter, "The Quality Times".

CONFIDENTIAL ~ THIS SURVEY IS FOR AFCCS HOME CHILD CARE PROVIDERS ONLY!

It is not open to general viewers of our website, and any responses you contribute remain confidential and cannot be viewed by other providers.

HOW TO FILL OUT THE SURVEY:

You have two options to choose from:

1. Fill out the survey on your own or with your Consultant and send it back to the office.

OR

2. ONLINE @ www.afchildcare.on.ca

Note: Your Home Child Care Consultant will provide you with the password to allow secure access to the survey.

Please return your completed survey BEFORE April 15, 2011

1. You could win a prize for taking the time to fill out this survey! Enter your name if you wish to be entered into a draw!

2. Your Ideas on the AFCCS Provider Newsletter

1. Are you satisfied with the current provider newsletter, "The Quality Times"?

Very satisfied

Somewhat satisfied

Not satisfied

Comments

* 2. Which articles in the current newsletter are of most interest to you?

(Please check your TOP five choices)

Arts and Crafts

Special Dates and Reminders

Songs and Stories

Agency News (from Management or City of Ottawa)

Training Opportunities (ICK, ICQ Chat Nights, workshops)

Health and Safety Advisories

Community or Special Events

Equipment or Toy Safety Information

Nutrition Activities and Recipes

Comments or Suggestions (please specify)

3. Do the articles and activities in the newsletter make a difference to the care that you provide?

Often

Sometimes

Never

Other Comments

4. Do you use the suggested activities provided in the newsletter?

Often

Sometimes

Never

Comments

	5
	6

5. Do the children enjoy the activities provided in the newsletter?

Often

Sometimes

Never

Please explain

	5
	6

6. Is the newsletter easy to read and understand?

Always

Sometimes

Never

Other (please specify)

	5
	6

7. What is the main reason, if any, that you do NOT read your newsletter?

It is hard to see the small print

The articles are not useful to me

Not interested

None of the above (I read it every month)

Your Suggestions (please specify)

	5
	6

8. If you do not read The Quality Times newsletter, what would encourage you to start?

9. Do you find the newsletter...

...too long?

...too short?

...just right?

10. Currently, the newsletter is published once a month. How often would you like it to be published?

Stay the same

Less frequent

Other (please specify)

11. How long have you been a home child care provider with Andrew Fleck?

0-5 years

5-15 years

15-20 years

More than 20

12. Please share final comments, concerns or suggestions here.

Thank you for sharing your ideas and taking the time out of your busy schedules!

The Home Child Care Team at Andrew Fleck.